

Activities interested in:

4. Family Membership

Table with columns: Child's Name, Date of Birth, M/F, Customer No.

5. Declaration

I have read and understood the terms and conditions overleaf. I agree to abide by the Terms and Conditions of Membership and all of the Rules and Regulations.

Signature: Date:
Signature: Date:

- This Application form is processed in accordance with the data protection act 1998. If you do not want us to transfer any personal details such as name, address etc on to another organisation participating in the card scheme then don't tick this box.

Please note that by NOT ticking the box you will need to reapply separately to have additional services added to the card.

Membership Payment Terms

- 1st payment in cash/cheque/debit or credit card at time of joining.
Monthly Direct Debit (by completing and signing the Direct Debit Mandate)
Paid in full annually - by cash/cheque/debit or credit card.
Two months notice required to cancel.
(All cheques should be made payable to Leisure & Culture Dundee)

For Office use only

Form fields for payment method: DIRECT DEBIT PAYMENT METHOD, FULL PAYMENT METHOD, 1st Monthly Payment, DD Commencing, Amount Paid, Date.

National Entitlement Card!

About the National Entitlement Card

As part of its E-government and ICT Strategy, Dundee City Council is leading a project aimed at making it easier for people to access services and facilities throughout the city and beyond.

To achieve this smartcards were introduced in October 2002. The card is a state of the art, secure smartcard with a variety of uses throughout the city. The National Entitlement Card is locally managed through the Dundee National Entitlement Card offices. If you have a DUNDEEdiscovery Card it will be replaced by the National Entitlement Card, but can still be used.

The project's primary objectives are to streamline existing council card schemes into one card and to simplify and to extend access to facilities and information.

Frequently asked questions

- Q. What is the National Entitlement Card?
A. It is a plastic card the size of a credit card but with a small microchip embedded in it.
Q. What can the National Entitlement Card be used for?
A. The services can range from simple leisureactive membership to the issuing of library material to payment for school meals or transport.
Q. What do I do if my circumstances change?
A. Customer Services, Dundee House, must be notified of any change of name, address or telephone number.
Q. What's the point of it all?
A. Dundee City Council see the card as a very good example of how to embrace technology to make it even easier for the people of Dundee to access services and facilities.
Q. What practical benefits does it bring to the user?
A. A single card can replace most of the membership cards that the public can carry around in their wallets and purses.

Data Protection Policy - The attached application form is processed in accordance with the data protection act 1998. Information is only held for the purposes of administering the card scheme.

Full details of the data protection policy can be obtained by writing to:

The Legal Manager and Data Protection Officer
Deput Chief Executive (Support Services)
21 City Square
Dundee DD1 3BY

LEISURE & CULTURE DUNDEE
TERMS AND CONDITIONS FOR MEMBERSHIPS

Payment Options

- Payment will be accepted by the following methods, please keep your till receipt as proof.
Debit / Credit Card, cash or cheque, with a valid cheque guarantee card, for Pay in Full Memberships
Direct Debit (1st payment in cash, cheque or Debit/Credit Card at time of joining)

Please note, first payment is variable based on date of joining. Memberships taken out up to the 15th will pay until the end of that month. For memberships taken out from the 16th, payment will be for the remainder of the month, plus all of the following month.

General Terms and Conditions

- 1. Membership fees are non refundable.
2. Applicants must provide proof of address and photographic identity for all membership types.
3. Upgrades and changes to the membership type will be permitted at the discretion of Leisure & Culture Dundee.
4. Leisure & Culture Dundee must be notified of any change of address or change of entitlement. It is the responsibility of the Member to provide Leisure & Culture Dundee with the correct information and required authentication documents.
5. Leisure & Culture Dundee reserve the right to review the monthly membership fees at 6 month intervals (April & October) and payments may be increased at these times. The member will be given one month's notice of any proposed increase.
6. All Student applicants must be in full time education and hold a current matriculation card, which must be shown at time of application. When the Student status has expired, the member will have to prove continued eligibility or be transferred onto a standard membership. Students renewing membership will be required to revalidate their application upon every renewal.
7. Where couple memberships are applied for, both applicants must be over 16 years of age and reside at the same address. Proof will be required for the residency of both applicants and they should both be present at time of application.
8. Children (Under 16) can be added to any membership for an additional fee with a maximum of 3 children per membership at the discretion of Leisure & Culture Dundee.
9. No refunds will be issued for Children booked onto any of our block booking activities e.g. swimming lessons, prior to taking out a membership. Memberships must be taken out prior to booking onto any of these block booking activities in order for the payment to be included within the membership.
10. The applicant will be responsible for monitoring his/her own physical condition whilst utilising equipment and should any unusual symptoms occur, the member must immediately advise a Leisure & Culture Dundee member of staff. Members should refrain from further usage and consult their GP.
11. The applicant confirms that the information given by him/her in answer to the Health and Fitness questionnaire is complete and accurate and that the member knows of no reason why he/she should not participate in an exercise programme. The applicant will notify Leisure & Culture Dundee of any changes to his/her physical condition, which renders the answers to the Health and Fitness questionnaire incorrect. The applicant enters into any exercise programme entirely at his/her own risk.

Cancellation

- 12. Direct debits are a legally binding contract between the member and Leisure & Culture Dundee, and represents a commitment to pay all monthly membership fees due. Notice of cancellation must be given in writing and final payment will be calculated based on direct debit deadline dates. No further payments will be required if cancellations are received before the 15th of the month. Cancellations processed after this date will require 1 further payment with usage extended to the end of the next month. Leisure and Culture Dundee reserve the right to charge an administration fee should any member cancel within the first 3 months of their membership. Leisure and Culture Dundee will always confirm final payments and membership end dates. It is the responsibility of the member to contact Leisure and Culture Dundee if no response is received within 14 days of the cancellation being submitted.
13. Members cancelling their membership will not be entitled to re-join the scheme under any promotional offers for a period of 3 months after their membership has expired. Members can however, re-join on a standard membership at any time.
14. If a membership is cancelled when a child is still participating in a block booking activity, all remaining sessions after the membership termination date must be paid for separately at the venue.
15. If a Direct Debit Payment is cancelled by the member without submitting a cancellation request, a letter will be sent advising of the outstanding amount due for the cancellation period. The membership will be suspended until payment has been received and the member will not be permitted to re-join the scheme until all outstanding amounts are paid in full.

Membership Cards

- 16. All lost, stolen and damaged membership cards must be reported as soon as possible to ensure a replacement card can be provided. Leisure & Culture Dundee, reserve the right to apply an administration fee for lost or damaged cards. If the membership is on a National Entitlement Card, you should report it to Dundee City Council at Dundee House, North Lindsay Street to arrange for a replacement.
17. Leisure & Culture Dundee will not be responsible for the loss of any information stored on the card.

Management Rules

- 18. Membership cards must be produced whenever the member wishes to gain entry. Only the member may take advantage of the membership. Any attempted use, other than by the member, will result in cancellation of the membership with no refund.
19. Leisure & Culture Dundee reserves the right to refuse any application for membership.
20. Leisure & Culture Dundee reserves the right to refuse admission or ask any member to leave if they are in breach of any of the rules. In such cases, memberships may be terminated and there will be no refund of any fees paid.
21. All activities and facilities are subject to availability. Leisure & Culture Dundee reserves the right to cancel, suspend, withdraw or amend any activity or venue. Venues may be subject to periods of closure for emergency, planned maintenance or other business reason, details of which will be advertised within the specific centre prior to closure.
22. By taking out the membership, the applicant is confirming that they have read this agreement in its entirety, understands its contents completely, has taken all such independent advice on it as he/she wishes and accepts all of the terms and conditions contained within it.

All data collected is in accordance with the Data Protection Act 1998.

leisureactive



get leisureactive with National Entitlement Card

..... GET YOUR **leisureactive** MEMBERSHIP CARD!

Leisure & Culture Dundee working in partnership with Dundee City Council is now offering a range of Leisure membership packages at its swim and sports centres.

“As part of its E-government and ICT Strategy Dundee City Council is making it easier for people to access a variety of services and facilities throughout the city and beyond with leisure being just one of the services available through the National Entitlement Card. If you already have a National Entitlement Card or are simply looking to join **leisureactive** just read on”.

The **leisureactive** membership packages include access to all the centres listed below, offering activities from the energetic to the energising. Train and tone in the fitness studio, using a range of cardiovascular and resistance equipment. Relax and unwind in our Sauna Suites or enjoy an invigorating swim - it's all included in the price!

With the Platinum Membership you can also take advantage of the adult fitness classes including ZUMBA, Body Combat, Body Balance and Body Jam. Body Combat combines moves and stances, which are developed from a range of self-defence disciplines including Karate and Kick-Boxing, while Body Jam is a high energy dance based workout and Body Balance is the yoga, t'ai chi and pilates workout which will build flexibility, strength and improve posture.

ZUMBA is the latest exercise phenomenon combining Latin American dance styles including Salsa, Merengue and Cumbia, so now you can join the worldwide ZUMBA party with leisureactive.

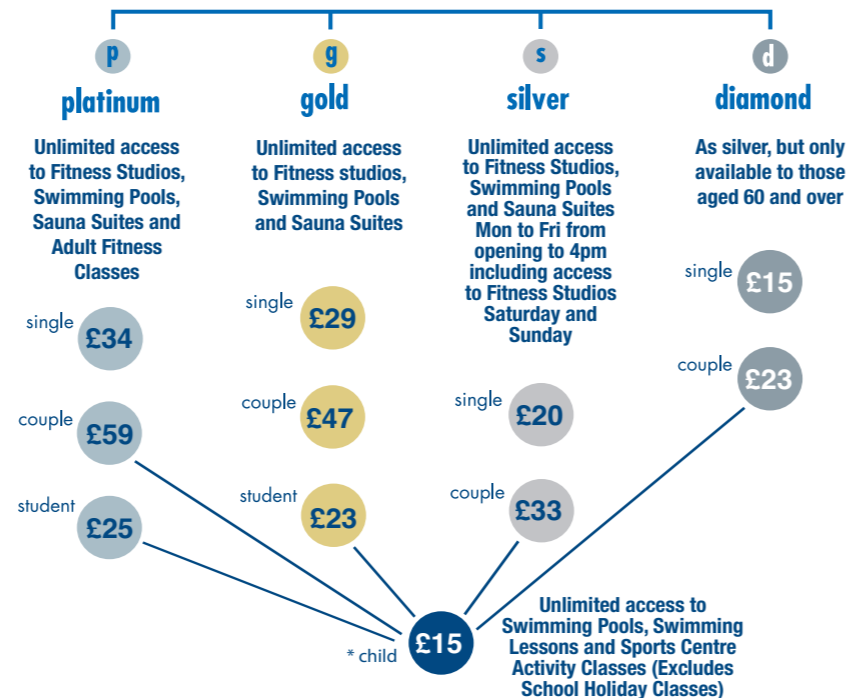
Whatever your age or ability, **leisureactive** memberships offer something for everyone, allowing you to maintain an active, balanced and healthy lifestyle.

All Leisureactive Memberships include a half price FITECH Health & Fitness assessment priced at £6.00 (Full Price £12.00). This now provides a full detailed report on your results including blood glucose, cholesterol, body fat percentage, BMI and VO2 Max. Personal Training sessions are also available for only £6.00 per session (Full Price £14.00).

There has never been a better time to look and feel better so sign up for one of the packages now!

Olympia Lochee DISC Douglas Lynch St Paul's Swim and Sport Grove Swim and Sport

membership packages



how do i get **leisureactive**

Pick up an application from any swim or sports centre and reception at Dundee House. For further information please contact 01382 432328/432347 or log on to: www.leisuresandculturedundee.com

Customer applications can be processed at Olympia, Lochee Swim Centre, DISC, Douglas and Lynch Sport Centres and St Paul's and Grove Swim and Sport as well as Customer Services, Dundee House, North Lindsay Street, Dundee.

NB - All prices quoted are per person per month. No annual contract required.
* Children can be added to above memberships type for an additional £15 per month per child (under 16 years of age). Please note that not all facilities are available at all centres.

Health Suite Card

If swimming pools and fitness studios aren't your thing, then why not try out our Health Suite Card?

You get unlimited access to the Sauna Suites in Lochee and Douglas as well as the brand new Steam Room at Lochee for a small monthly charge.

Leisure & Culture Dundee working in partnership



Instruction to your Bank or Building Society to pay by Direct Debit

Please fill in the whole form using a ball point pen and send it to:

Leisure & Culture Dundee
Olympia
3 East Whale Lane
Dundee
DD1 3JU

Originator's Identification Number
5 | 5 | 7 | 1 | 4 | 3

Name(s) of Account Holder(s)

Reference Number (For Office Use Only)

Instruction to your Bank or Building Society.

Bank/Building Society Account Number
| | | | | | | |

Please pay Leisure & Culture Dundee Direct Debits from the account detailed in this Instruction subject to the Direct Bank/Building Society Account Number Debit Guarantee. I understand that this Instruction may remain with Leisure & Culture Dundee and, if so, details will be passed electronically to my Bank/ Building Society.

Branch Sort Code
| | | | |

Name and full postal address of your Bank or Building Society

To: The Manager
Address

Postcode

Signature(s)

Date

Banks and Building Societies may not accept Direct Debit Instructions for some types of account. Should you require a full size direct debit form please contact 01382 4333524

This Guarantee should be detached and retained by the Payer.

The Direct Debit Guarantee



- This Guarantee is offered by all Banks and Building Societies that take part in the Direct Debit Scheme. The efficiency and security of the Scheme is monitored and protected by your own Bank or Building Society.
- If the amounts to be paid or the payment dates change Leisure & Culture Dundee will notify you fourteen working days in advance of your account being debited or as otherwise agreed.
- If an error is made by Leisure & Culture Dundee or your Bank or Building Society, you are guaranteed a full and immediate refund from your branch of the amount paid.
- You can cancel a Direct Debit at any time by writing to your Bank or Building Society. Please also send a copy of your letter to us.

leisureactive MEMBERSHIP APPLICATION FORM

For Office Use Only: Promotion Code: _____ Matriculation Number: _____ Term End Date: _____

1. Type of Membership (tick box); All prices are per month – for Single complete Parts 1, 2 & 5, for Couple 1,2,3 & 5, for Family 1 - 5

Platinum Single £34	Gold Single £29	Gold Student £23	Silver Single £20	Diamond Single £15
Platinum Couple £59	Gold Couple £47	Juvenile £15	Silver Couple £33	Diamond Couple £23
Health Suite Single £11.20	Health Suite Single (Over 60) £8.20	Health Suite Couple £16.40	Health Suite Couple (Over 60) £13.70	Platinum Student £25

2. Personal Details

Customer No: _____ Card No: _____ Discovery Card/NEC No: _____
Surname: _____ Title: Mr/Mrs/Miss/Ms First Name: _____
Date of Birth: _____ Occupation: _____
Address: _____
Town: _____ Postcode: _____
Daytime Tel. No. _____ Evening Tel. No. _____
Mobile: _____ e-mail Address: _____
Activities interested in: _____

3. Couple Membership

Customer No: _____ Card No: _____ Discovery Card/NEC No: _____
Surname: _____ Title: Mr/Mrs/Miss/Ms First Name: _____
Date of Birth: _____ Occupation: _____
Daytime Tel No. _____ Evening Tel No. _____
Mobile: _____ e-mail Address: _____